



Court Survey


The Multnomah County Circuit Court cares about its service to the public.


Please let us know how you feel about your time at the courthouse today. Drop your completed survey in any blue box marked “Courthouse Survey.” The boxes are on each floor by the stairs and in the 1st floor lobby.

You **do not** need to identify yourself or anyone else by name on this survey.


	Why are you at the courthouse today?		
<input type="checkbox"/> Child custody or parenting time	<input type="checkbox"/> Criminal case	<input type="checkbox"/> Landlord-Tenant Case	
<input type="checkbox"/> Restraining/Protective Order	<input type="checkbox"/> Probation Violation or	<input type="checkbox"/> Small Claims Court	
<input type="checkbox"/> Family Law case (not listed above)	Probation Issue	<input type="checkbox"/> Other Civil Matter	
<input type="checkbox"/> Juvenile case	<input type="checkbox"/> Traffic	<input type="checkbox"/> Needed court documents	
<input type="checkbox"/> Make a payment or set up payment plan	<input type="checkbox"/> Parking	<input type="checkbox"/> Other _____	

	Who are you?		
<input type="checkbox"/> Petitioner <input type="checkbox"/> Respondent	<input type="checkbox"/> Defendant	<input type="checkbox"/> Support person	
<input type="checkbox"/> I have an attorney	<input type="checkbox"/> Victim in a criminal case	<input type="checkbox"/> Observer	
<input type="checkbox"/> Attorney: Which Party? _____	<input type="checkbox"/> Witness in a case	<input type="checkbox"/> Other _____	

	I am:		
<input type="checkbox"/> Black or African American	<input type="checkbox"/> Native Hawaiian/ Pacific Islander	<input type="checkbox"/> Gender _____	
<input type="checkbox"/> American Indian/Alaska Native	<input type="checkbox"/> Middle Eastern	_____	
<input type="checkbox"/> Asian	<input type="checkbox"/> White	<input type="checkbox"/> Sexual Orientation____	
<input type="checkbox"/> Hispanic/Latino		_____	

	Do you agree or disagree with the following statements?	Strongly Agree	Agree	Disagree	Strongly Disagree
	The people who work in the courthouse were respectful to me.				
	Court staff explained things to me in ways I could understand.				
	When I left, I understood what the next steps in my case were.				
	I felt safe while in the courthouse. If you had safety concerns, please describe _____ _____				

If you went to a courtroom and saw a judge today, please respond to these additional statements on the other side.

	Do you agree or disagree with the following statements?	Strongly Agree	Agree	Disagree	Strongly Disagree
	The hearing started at, or very close to, the scheduled start time.				
	At the start of the hearing, the Judge explained how the hearing would proceed.				
	The Judge listened to me when I was speaking.				
	I was able to share with the Judge the information I felt was important. (Or the Judge told me why he or she could not consider information I wanted the Judge to know about).				
	The Judge conducted the hearing in a neutral manner.				
	I understood what the Judge’s decision was.				
	The Judge explained the reasons for his or her decision.				
	The Judge and staff in the courtroom were respectful to me.				
	The Judge ruled in my favor or gave me what I was asking for in my case.				

Additional Comments: _____

You can complete the survey as many times as you visit the courthouse. If you have any questions about the survey, please contact Jenny Woodson at 503-988-3918 or Jennifer.l.woodson@ojd.state.or.us.